Success Stories

Drupal account and credentials migration for Multibank

Rootstack helped Multibank to migrate its accounts and settings from the old Drupal to the new account due to its acquisition by a well-known financial group in LATAM. Internally, all the website configuration was linked to the new account, credentials were updated, and the front-end was replicated.

About Multibank

Multibank is a recognized Panamanian bank for final users and companies. It was founded in 1990 and offers a wide range of personal and corporate account solutions.
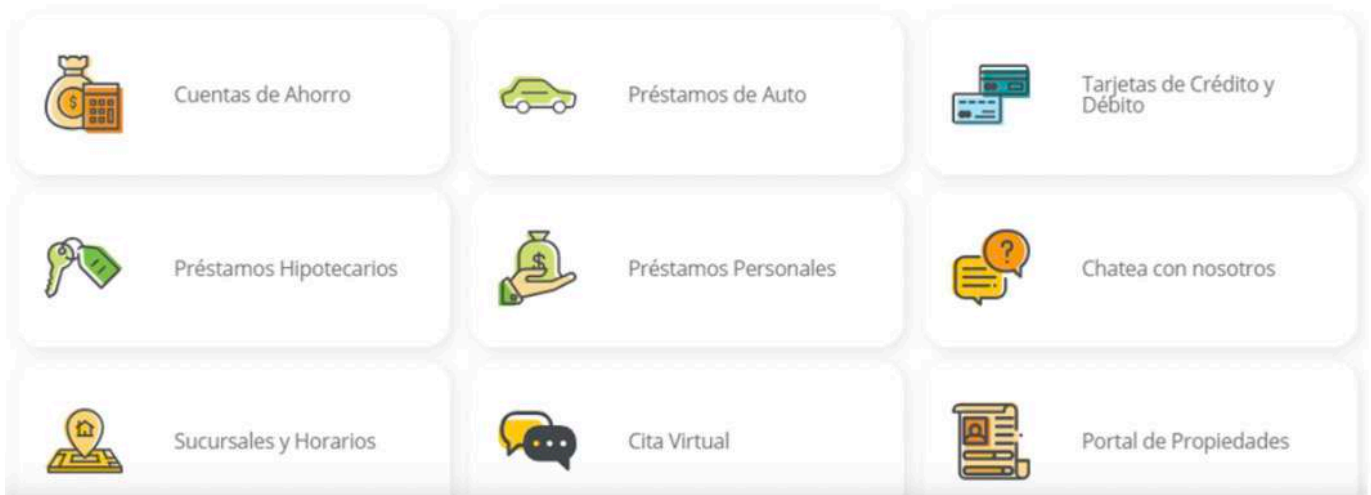

Challenge

Due to the acquisition of the company by a recognized financial group in LATAM; Multibank needed to update its account, credentials, and internal configurations of the website, so the profiles would be updated under the new bank directive.

All this information needed to be treated with caution and tests were executed to verify that the functional code also fulfilled its role in the new account.

Siempre hay alguien que te da la mano

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Cuentas de Ahorro	Préstamos de Auto	Tarjetas de Crédito y Débito
Préstamos Hipotecarios	Préstamos Personales	Chatea con nosotros
Sucursales y Horarios	Cita Virtual	Portal de Propiedades

Solution

First, a detailed document was made listing the topics to be replicated, updated, and improved for the new account.

Multibank needed to migrate all the data, website features, and sensitive information from the Database connected to Drupal so everything would be reflected in the new account. Rootstack created the profile users as webmaster, made a backup of the information, and migrated all the factors to replicate the operation and interface in the new Drupal account and Acquia hosting. These changes were made internally and with caution as the data had to be replicated exactly, however, new configurations were integrated taking the management change into account.
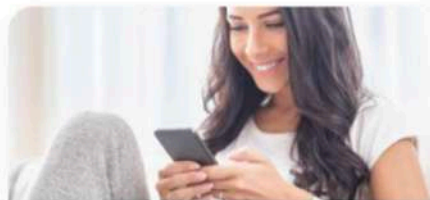
A new Drupal library plugin was added so the Marketing team could have detailed visibility on the users, time on page, visits, and technical performance of their overall website. Users and transactions were not affected by this change, the new version was enabled and live and customers continued with their normal use.

Two Rootstack developers, a Project Manager, and an internal QA from Multibank participated in this project.

Technologies

The methodology that was used in the project for the raising of tickets, implementation, and development was Scrum, the tickets were handled on Rootnet to manage the details of tasks, responsible players, and times.

The technologies that were used in this project were: Drupal as CMS, Acquia for Hosting, HTML for the correct functioning of the installed plugin, Github, the database was hosted in MySQL, and CSS among others.

This project was carried out with the objective set by the client for the correct migration of the account and data, and with Roostack's experience in different CMS such as Drupal. The key to success was our internal talent and the technologies we handle. It was a clean project, and it was executed within an optimal time for the client. If your company or website needs any kind of update or migration, we are the ideal partner to help you.
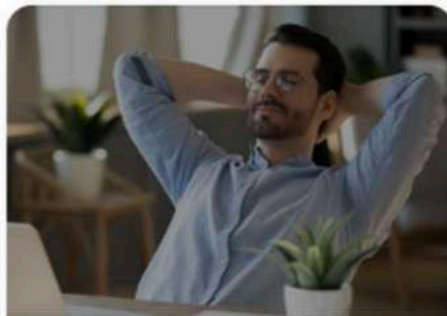
Cuentas de ahorro

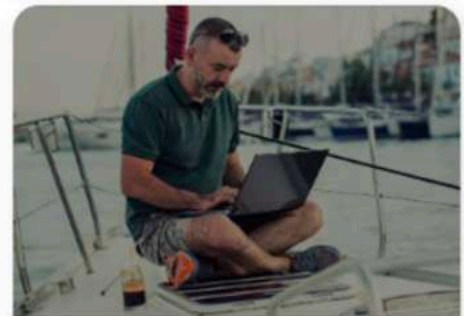Vamos por más sueños

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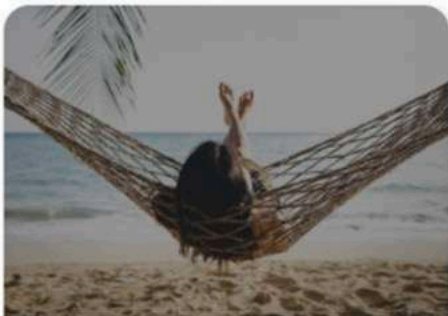
Regular

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